

## Hospitality Services Manager

### **Purpose:**

The Hospitality Services Manager oversees all food, beverage, and premium hospitality services, ensuring high-quality offerings that enhance guest satisfaction and revenue performance. The Hospitality Services Manager coordinates and manage third party providers, ensuring quality delivery and experience.

### **Key Responsibilities:**

- Manage all food and beverage operations during events.
- Oversee VIP lounges, suites, and premium hospitality packages.
- Coordinate with catering partners and concession vendors.
- Ensure compliance with health, safety, and food regulations.
- Develop hospitality packages aligned with event requirements.
- Monitor service quality standards and conduct performance reviews.
- Track hospitality revenue, margins, and operational costs.
- Implement continuous service improvements based on feedback and performance data.

<b>Experience Minimum Requirements</b>	<b>Education Minimum Requirements</b>
7+ years of hospitality management experience with leadership experience.	A Bachelor's degree in hospitality management, Business, or related field is required.